

EDEN
EDEN⁺

HOMOGENEOUS FLOORING WARRANTY

TERM OF THE WARRANTY

Globalflor supplied against wear out under correct and proper transport, store, install and maintain method

COLLECTION	SURFACE TREATMENT	TERM OF THE WARRANTY
EDEN	PUR	12 years
EDEN+	FirmTech2.0	15 years

CONDITIONS

1. It must be specified according to Globalflor recommendations.
2. Warranty is for products treated with polyurethane reinforcement.
3. The original flooring material must be installed and maintained according to Globalflor flooring installation and maintenance instructions.
4. Warranty is valid for the original owner of the building and is non-transferable

APPLICATIONS

Globalflor flooring products are warranted against manufacturing defects subject to the following conditions

1. Product that has obvious manufacturing defects should not be installed and a Globalflor flooring representative should be notified immediately if any obvious manufacturing defect is found.
2. A Globalflor flooring representative must be given the opportunity to inspect the installation prior to any action being taken.
3. Globalflor flooring warranty covers the cost of material only and does not cover costs associated with poor installation or inadequate maintenance.
4. Globalflor flooring will supply replacement material for the affected area color matched from the current range as close as possible to the original design.

EXCLUSIONS

The Globalflor Warranty shall not apply to damage resulting from a cause not related to the products, including but not limited to

- 1.** Use of the material for a purpose other than the intended purpose.
- 2.** Fire, explosion, exceptional weather conditions or natural disasters.
- 3.** Damage occurring during transport, storage, warehousing or handling of the Product prior to installation.
- 4.** Damage occurring during any accident involving the liability of a third-party defective installation.
- 5.** Damage due to poor installation or improper preparation of the surface prior to laying the product.
- 6.** Damage due to the absence of appropriate protective covering (e.g matting, etc.) on the product.
- 7.** Damage caused by the installation or moving of furniture without adequate protection of the product and of the feet or legs of the furniture (e.g. plastic or felt protection).
- 8.** Damage caused by sharp, cutting or piercing materials.
- 9.** Stains, scratches, splashes, burns or any other marks caused by using the Product.
- 10.** Damage caused by using the Product in a damp environment.
- 11.** Accidents, chance events, losses of human life.
- 12.** Design or construction errors.
- 13.** Adhesive or adherence defect preventing the coating from bonding to the surface, be it concrete or any other material, caused by rising damp, moisture or other.
- 14.** Surface defects.
- 15.** Failure by contractors or persons responsible for the installation to comply with the specifications and professional practices.
- 16.** Defective joints and welds.
- 17.** Random wear on certain areas of the surface.
- 18.** Alteration to the gloss howsoever caused and other aesthetic disorders;
- 19.** Changes to the initial appearance of the floor covering, especially in areas of intensive use and areas exposed to excessive use and particularly caused by the input of sand, gravel, dust and dirt in and around buildings.
- 20.** Tinting or fading of the covering due to sunlight, heat or other;
- 21.** Damage caused by negligence or inappropriate maintenance procedures or any other causes beyond the control of Globalflor

MISCELLANEOUS

- 1.** This Warranty is the only warranty offered by Globalflor in respect of its Products.
- 2.** The stipulated Warranty obligations, terms of validity or exclusions may not be amended, limited or revised in any manner by any distributor, retailer or fitter of Globalflor Products.

3. Should any provisions of the Warranty contradict any applicable national legislation, such provisions shall be deemed amended so as to be compliant with the applicable law, the other provisions of the Warranty remaining in full force and effect in relation to the beneficiary of the Warranty.
4. The information contained in our documents (Principles of Use, product datasheets, etc.) is subject to change at any time without notice.

In the context of constantly changing technology, our customers are responsible, prior to any use, for checking with us that the said documents are the versions in force.